Short FAQs about Ultra Stream

1. Can I use the recording and streaming functions of Ultra Stream at the same time?

Yes. You can simultaneously operate the recording and streaming functions through the mobile app or the buttons on the device.

2. How do I pair my phone with the Ultra Stream encoder if I don't have Wi-Fi service?

When pairing over bluetooth, the Ultra Stream encoder will automatically turn on AP mode if the phone has turned on Wi-Fi on but is not connected to any hotspot. In that case, phones can connect to this hotspot, code and pair with Ultra Stream.

You can refer to this article http://www.magewell.com/kb/006020006/detail about how to turn on the Wireless AP mode of Ultra Stream.

3. Do Ultra Stream encoders support 8Mbps encoding bitrate?

Yes. Note that when the encoding bitrate is 8Mbps, only one RTMP stream can be streamed.

4. How can I visit the settings page of Ultra Stream encoders on the computer?

Please refer to this article http://www.magewell.com/kb/006030009/detail about how to configure Ultra Stream via Web UI.

5. Does the microphone jack of Ultra Stream HDMI only support mono audio?

Yes. It only supports mono audio input.

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